

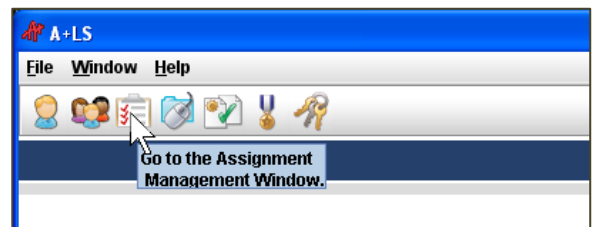
Upgrading to Version 3.5

of the A+nyWhere Learning System®

What Benefits Can I Expect from Upgrading to Version 3.5?

For End Users

- Updated student interfaces with stylish, contemporary graphics (see upper right figure).
- Updated management screens with contemporary icons and buttons (see lower right figure).
- A user search function for teachers and administrators. Rather than manually clicking through folders to find a specific user in a screen full of schools and classes, you can simply search for the user by first or last name.
- A newer version of MySQL™, resulting in faster, more stable database performance.
- The time and date stamp for student records comes from the A+LS™ server, instead of the student workstations. This ensures more accurate data recording and reporting, even if the workstation date/time varies.



For IT Staff

- Quicker server installations via USB flash drive. No more disc swaps!
- Quicker, easier client installation due to the elimination of the Java™ detection stage of the install. Instead of trying to detect a valid version of Java and installing one when not found, the A+LS V3.5 client uses a version of Java embedded in the client install.
- The V3.5 client no longer relies on special fonts to render math characters, eliminating the problem of corrupted or missing fonts, resulting in garbled on screen characters.

What Should I be Aware of Before Upgrading to Version 3.5?

For End Users

- Nothing to be wary of. There are no changes to the existing management functionality, other than the updated graphics. The new user search feature is easy to master.

For IT Staff

- You MUST reinstall the A+LS client on all workstations. However, the process is now quicker and easier due to the elimination of the Java detection and installation, as mentioned in the previous section.

Aspire.
Act.
Achieve.

How Do I Start Upgrading?

This section directs you to the correct upgrade/install documentation, which will provide you with all the prerequisites for upgrading as well as the step-by-step instructions.

If you need to migrate your existing V3 database to a new V3.5 server, please contact Customer Support. They'll be happy to assist you.

<u>Your Goal</u>	<u>Start Here</u>
Upgrading an existing server from V3 to V3.5	<i>Server Installation and Support Manual, Chapter Four, Updating Your A+LS Server</i>
New installation, simple, single server*	<i>A+LS Server Install Quick Start Guide</i>
New installation, integrated with existing A+LS servers*	<i>Server Installation and Support Manual, Chapter One, The Server Installation</i>

*These also include the option to install *Web-based A+LS* as part of the new server installation.

Customer Support

We want to help, so please contact us.

- Extended hours (7 A.M. to 7 P.M. Central Time)
- Our knowledge base is available at:
www.amered.com/support/
- Open a support ticket via chat:
AIM - APlusSupport1
- Electronic support:
Email - support@amered.com
Twitter – [aplussupport](https://twitter.com/aplussupport)
Documentation – www.amered.com/docs/A+LS/manuals/
- Phone support (a current support package is required for phone support):
1-800-222-2811 (extension 144)

When contacting AEC for support, you will need to provide your A+LS Support Serial Number (we suggest writing it below).

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